



Tuesday, March 17, 2020

To our Caruso Homes Family,

The health and well-being of our employees, trade partners and customers are our top priority. Beginning Wednesday, March 18, Caruso Homes will temporarily move to a "By Appointment Only" policy at our model homes and offices in an effort to limit interaction between multiple groups of people. Our models will remain open following our normal hours of operation. We have doubled the frequency of model cleanings and increased the scope of cleaning to include regular sanitizing of all high-touch areas.

**If you would like to visit any of our communities, we ask that you follow these guidelines:**

- Please call (301) 517-7314 to schedule an appointment.
- Please keep your group to 5 people or less.
- If you have any signs of illness on the day of your scheduled appointment, please do not come. Contact us to reschedule a facetime appointment or conference call.
- Please refrain from hand shaking and hugs. We will greet you with a wave and a warm smile!
- Please wash your hands immediately upon entering our model home.

We are very excited to welcome you to our model homes, but feel these precautions are necessary to ensure the safety of everyone entering our communities. In addition, our Sales Managers are able to schedule a "virtual tour" via Facetime or Skype, and will use docusign to approve paperwork for those who may not want to venture out. It's a great time to purchase a new home and we encourage you to take advantage of the fantastic rates that are currently available!

We thank you for your patience and will continue to communicate updates as they arise.

Sincerely,

Mark Somerville  
President  
Caruso Homes